**WILLIAM BROWN**

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Education

Bachelor of Science | Brigham Young University - Idaho | Rexburg, Idaho

* Pursuing a Bachelor of Science degree in Applied Technology with further focus on a certificate in Relational Database Systems, and an advanced certificate in Software Quality Assurance.
* Completed an associate degree in Applied Technology consisting of a Frontend development certificate, Computer Programming certificate and an Advanced Certificate in Web Development.

Courses completed:

* Visual Media (Illustrator, Photoshop, Indesign)
* Web Engineering (JavaScript)
* Software Design (C++)
* Object Orientated Programming (C++)
* Programming with data structures (Python)
* Software Design and Development (Java)
* Web Fundamentals (HTML, CSS, JS)
* Web Front-end Development I (HTML, CSS, JS)
* Web Front-end Development II (HTML, CSS, JS)
* Advanced CSS
* Software Testing
* C++ Language
* Currently completing Web Backend Development I (PHP, Node.js)
* Currently completing Databases and Design (Oracle)

Work Experience

Custodial Corrective Services Officer | *Queensland Corrective Services* | Brisbane July 2016 - present

Description

* Promote team unity and teamwork to tackle specific prisoner-related issues as they arise
* Demonstrated communication and written skills with English as a first language
* Confident and experienced in de-escalation strategies

Police Officer | *New Zealand Police* | Auckland and Blenheim

Description Sep 2006 - 2016

* Led in dealing with members of the public from differing cultural, racial and sexual backgrounds in difficult situations in a team-orientated engagement which allows for excellent negotiation skills to achieve a suitable outcome for all
* Produced excellent written skills demonstrated in preparing and delivering multiple briefs, statements and detailed reports for defended hearings and crown trial matters by utilizing Microsoft Word, Excel and other various applications
* Carried out and supervised in depth investigations by applying up to date investigative methods and conducting multiple offender and witness interviews within a team-focused approach
* Initiated a more detailed mentorship program under my previous Field Training Officer role to provide junior staff more mentoring, supervision and instruction in approved police practices. Which resulted in an active learning culture and one of mentorship and leadership